

Refund Policy



Refund requests should be directed to the President.

Refunds are granted under the following conditions:

- If a member (individual registration) decides to quit after playing (or not playing but still active on a roster for) less than 25% of their games, a refund will be pro-rated and granted only if a replacement player can be found, less a 10% administration fee or minimum \$5.00 administration fee
- If a team (league team registration) decides to quit before the season begins a refund will be granted, less a 10% administration fee or minimum \$5.00 administration fee, provided that the cancellation occurs more than 10 business days prior to the start date of the associated league. Team refunds are not issued once a season begins or within 10 business days of the league start date.
- Pro-rated refunds can be requested in extraordinary circumstances (e.g. if a player becomes seriously injured after playing more than 25% of their games) and are at the discretion of the President
- Other situations may warrant a refund, at the discretion of the President
- Appeals of the President's refusal to grant a refund or partial refund should be directed to the HUC board
- Please note that HUC does not issue individual player refunds for 'team' registrations; meaning if your captain registers a team and you pay the captain your portion of the team fee, it is between you and the captain to determine any individual refunds for the team contribution, not HUC
- A surcharge will be added when a payment cheque bounces (cost of returned cheque)